

HEALTH & SAFETY COMMITMENT TO GUESTS & STAFF

In light of recent events, we have enhanced the way we do things here so you can relax, take in that view and have an amazing and deep Yarra Valley experience.



NATURE & SECLUSION

Isolation since before it was cool

We are unique because we are isolated but not far away. You will feel like you have the ridge to yourself. You do not meet other guests and you will rarely meet our team. Our cabins are individually set up and accommodate only two adults. So, it's you, nature, fresh air and... well that's it. Ok, you will probably see a kangaroo or three.

FRESH AS A DAISY

It's a touchy subject but we know you want to know

We're keeping all 'high touch' surfaces squeaky clean and we've removed some unnecessary items from your cabin to minimise any risk. Your cabin and larder were sealed for your peace of mind. You will know the last time that anything was touched was to clean the items inside. We have two sets of everything - your inventory is rotated swapped out and sanitised between stays. This includes the books and games.

FEELING GOOD

Hitting the road healthy

We ask you about your health before you roll up - we'll ask you to confirm you feel 100% healthy and symptom free, and to let us know if anything changes. We ask the same of all our staff and they are temperature checked before each shift. When you check-in both you and your co-traveller will need to register using the QR-code on the table.

CAN'T TOUCH THIS

Contactless check-in & payments

It's not that we don't want to meet you but we know you have always valued privacy and independence. So we've always had a contactless check-in. However, we have upped the ante by adding smart locks to your cabin. This is linked to your mobile phone and check in time and dates. You will get the key a few days prior to check in. We've only ever taken contactless payments so as usual you can leave your cash at home.

ACCREDITATION

Quality does matter

We have documented our COVID-19 ready processes through the Australian Tourism Export Council and received the COVID Ready accreditation. Our staff are all getting plenty of hygiene training to help keep this a relaxing, healthy place to be.